

# Queens College Behavioral Intervention Team

Queens College Behavioral Intervention Team (QC BIT) strives to maintain a healthy and safe environment for all students, faculty and staff at Queens College.

## Team Membership

Ms. Jennifer Jarvis, Chair  
Assistant Vice President for Student Affairs  
Frese Hall, room 102  
718 997-5500

[Jennifer.Jarvis@qc.cuny.edu](mailto:Jennifer.Jarvis@qc.cuny.edu) 

Mr. Pedro Pineiro  
Director of Public Safety  
Jefferson Hall, room 201  
718 997-4443

[Pedro.Pineiro@qc.cuny.edu](mailto:Pedro.Pineiro@qc.cuny.edu) 

Barbara Moore, Ph.D.  
Director of Counseling, Health and Wellness  
Frese Hall, Lobby  
718 997-5420

[Barbara.Moore@qc.cuny.edu](mailto:Barbara.Moore@qc.cuny.edu) 

Patrick F. O'Connell  
Director for International and Veteran Services  
Student Union, room 327  
718-997-4438

[Patrick.O'Connell@qc.cuny.edu](mailto:Patrick.O'Connell@qc.cuny.edu)

Mr. Emanuel Avila  
Coordinator of Judicial Affairs and Service Learning  
Student Union, Room 320  
718 997-3970

[Emanuel.Avila@qc.cuny.edu](mailto:Emanuel.Avila@qc.cuny.edu) 

Additional team members are added to manage a concern as needed.

### Mission

The QC Behavioral Intervention Team is a group of trained and dedicated professionals whose mission is to:

1. Balance the individual needs of the student, faculty or staff and those of the greater campus community
2. Provide a structured positive method for addressing behaviors of concern that impact the college community
3. Manage each case individually
4. Initiate appropriate intervention
5. Formalize a protocol of instructions for communication, coordination and intervention
6. Centralize collection and assessment of “red flags” raised by a community member’s behavior and “connect the dots” of disparate problematic actions involving that individual
7. Coordinate follow-up to ensure that services, support and resources are deployed effectively

**IMPORTANT: Any emergency should be reported immediately to Campus Security at 718 997-5912.**

## Frequently Asked Questions

- *What is the QC BIT?*

The QC Behavior Intervention Team (QC BIT) is a collaborative committee of QC professionals that meets regularly to discuss the behavior of individuals about whom reports are received. The QC BIT then determines if any intervention is needed, and monitors the intervention.

- *Why a QC BIT?*

Faculty, staff, and friends are often among the first to notice when another member of the QC community is overly stressed or behaving in a dangerous or disruptive manner. Disruption of academic progress, personal relationships, and daily behavior may be signs that a person is in distress. In order to maintain safety and order on campus, the QC BIT identifies, responds, and ensures appropriate intervention when individual behavior causes concern to other members of the campus community.

- *What do you report?*

Anything that worries you (i.e. erratic or distributive behavior, drug and/or alcohol abuse, disturbing writings, etc.) might prompt you to make a report. Contact a member of the QC BIT to discuss the best course of action if you are not sure what to do or if a report to the BIT is warranted.

- *How do I report?*

To report a concern to the QC BIT, please complete the [form](http://sl.qc.cuny.edu/behavioral.php) located at <http://sl.qc.cuny.edu/behavioral.php>. The Filing a Concern form will require a narrative of the behavior of concern you have witnessed. The QC BIT members can be contacted personally if you wish to discuss your concern prior to submitting a report to the QC BIT.

- *Will I be contacted if I submit a concern?*

The QC BIT may contact you if additional information is needed.

- *What happens when a report is made?*

Once the QC BIT receives a report the team will discuss the reported concern. The QC BIT then creates a plan to monitor and/or intervene with the person of concern, and designates a contact person to implement the plan. At each QC BIT meeting, updates are given about each case.

- *How do I report a concern after standard business hours?*

If something happens during non-business hours submit your concern via the online form or email a QC BIT member.

Queens College is a community; help make our campus the best it can be!